



#DoltYourWay

Presented by
Stephen Chandler
Director Of Adult Services



What do you know about Somerset ?



What do you know about Somerset ?



What do you know about Somerset ?



What do you know about Somerset ?



What do you know about Somerset ?







Why Somerset ?.....

We do things differently

You direct the work you do

You put the residents at the centre of what we do

#DoltYourWay



Model in place - Strengths based

3 Rules

Successes –

Community Led Support (community connect)

Microprovision

Home First



**Putting resident at the
heart of what we do**

Community Connect

So does it make a difference ?



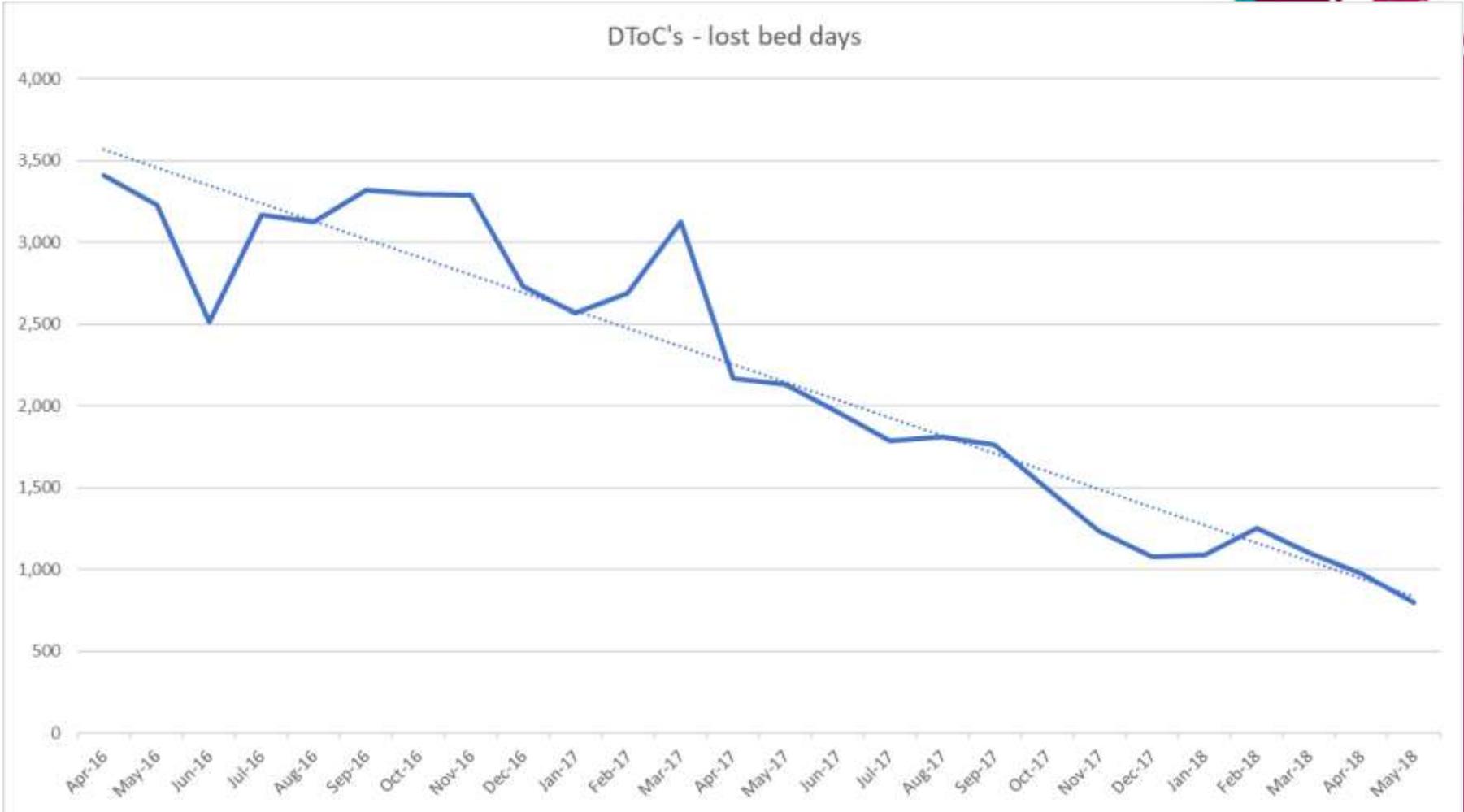
This is just one example from Somerset Community Connect this week. It involves someone with alcohol dependency, living alone in desperate circumstances of self-neglect. He was coming into contact with all sorts of services – social care, housing, hospital, ambulance (19 calls in two weeks), GPs, mental health. You name it, it was involved.

As part of the Community Connect way of working, ASC tasked a Community Agent to visit. He was resistant at first, but they were persistent, gained his trust and started visiting twice a week. His home was deep cleaned (by a charity free of charge), he has new (second hand) furniture provided by a charity and the fire brigade, he was helped to access a ‘surviving winter’ grant to pay for one of our micro-providers to help him keep on top of his cleaning and gardening. He was helped through a benefit check and he is now considerably better off – paid bi-weekly to help the money last the month. Alcoholics Anonymous were contacted and have set-up a special programme in which members go to his house because he’s reluctant to attend meetings.

End result? He is no longer at risk of eviction. He’s tackling his alcohol problem, he’s starting to look after himself and become more independent. He hasn’t called the emergency services since the day the Community Agent walked through his door. And after all that, there’s also the bottom line – he is costing this council, and all the other agencies involved, far less than he was and would have been. Better services costing us and the whole public sector less.

“Optimising outcomes for people in Somerset and value for the Somerset pound”

So does it make a difference ?



So does it make a difference ?





Why we do what we do?



Hellen Turner
@yummys2007



Had a [#ilovemyjob](#) day today!! It's makes me very happy to empower people to dream big and expect more. [#doihavetogoonmatleave](#) !!

04/12/18, 19:40

12 LIKES



Interviews on site today?



So does it make a difference ?

- £ balanced budget and underspending
- Quality
- Performance
- Increased responsiveness Timeliness and outcomes
- Job satisfaction

Why. It's all about the people....

What can Somerset offer ?

Salary

County with ambition

Professional Support

Leadership

Commitment

