

Making Safeguarding Personal Qualitative Peer Auditing

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Service Manager Vulnerable Adult
Safeguarding

Goals: We Wanted To-

- Encourage learning conversations
- Move on from timescales
- Understand whether we are good for the person at the centre

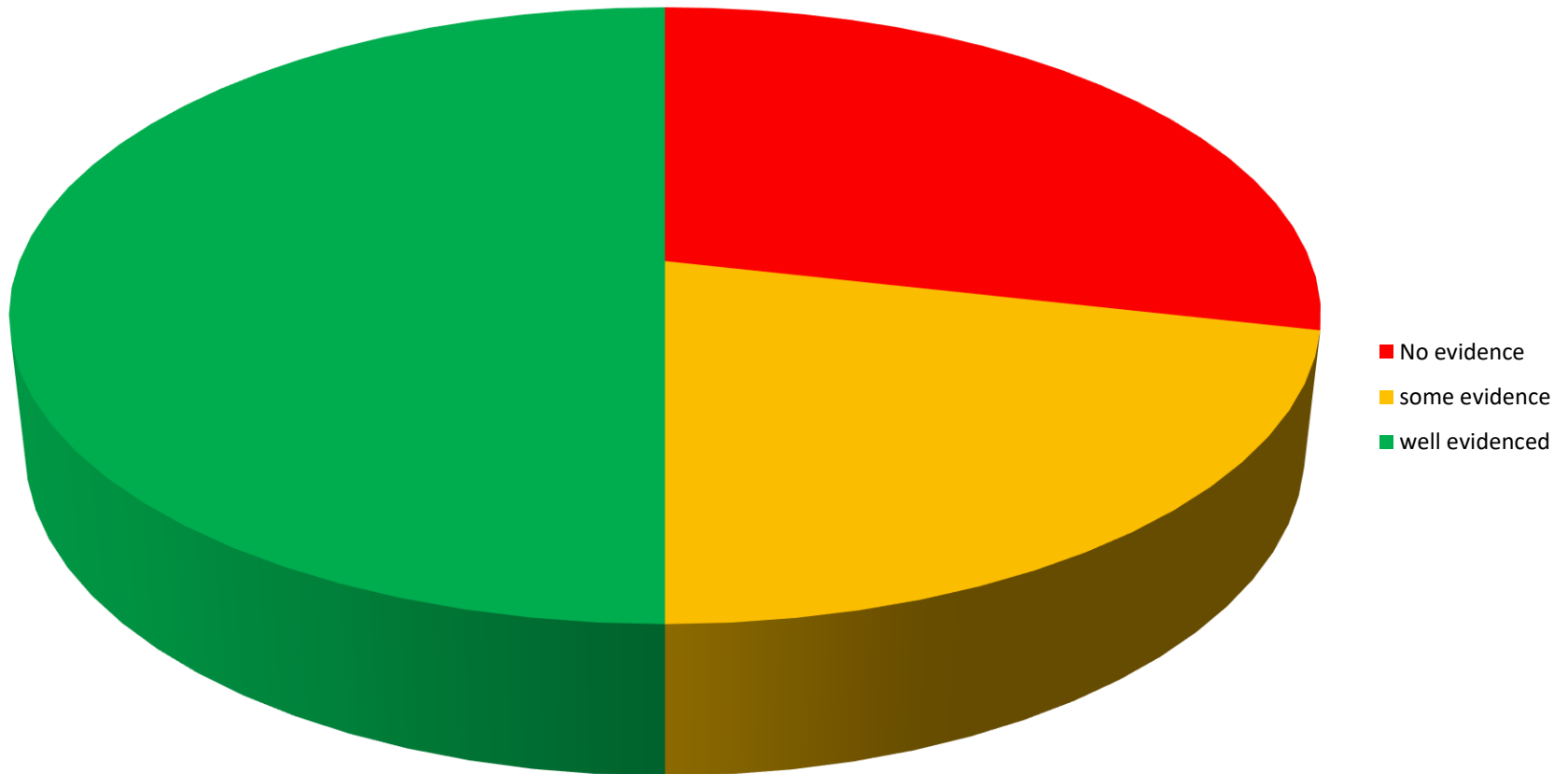


Our Tool

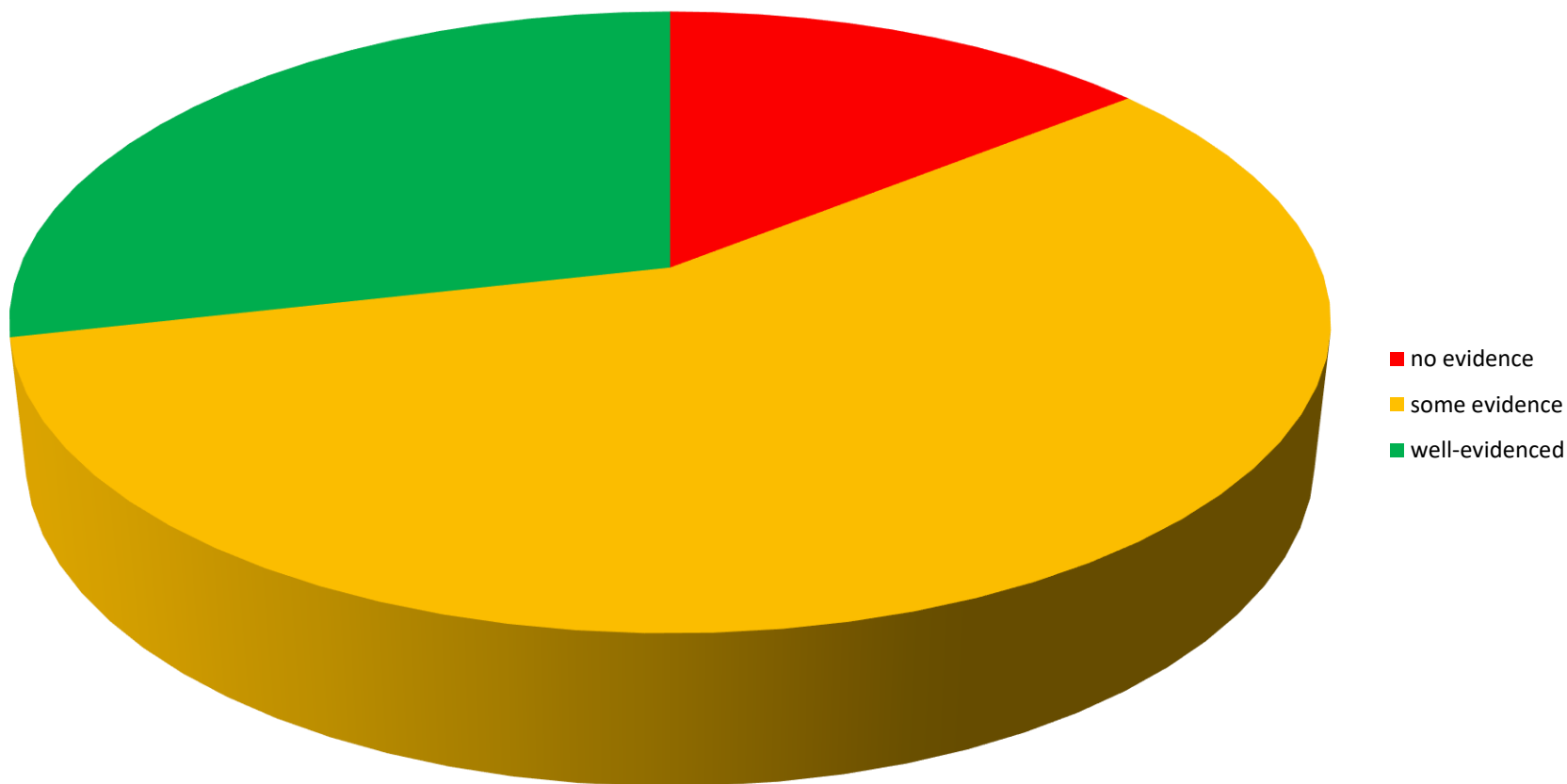


- 18 Making safeguarding personal standards
- How strong is the evidence they were met ?
- 3 sections:
Making Safe
Enquiry
Closure

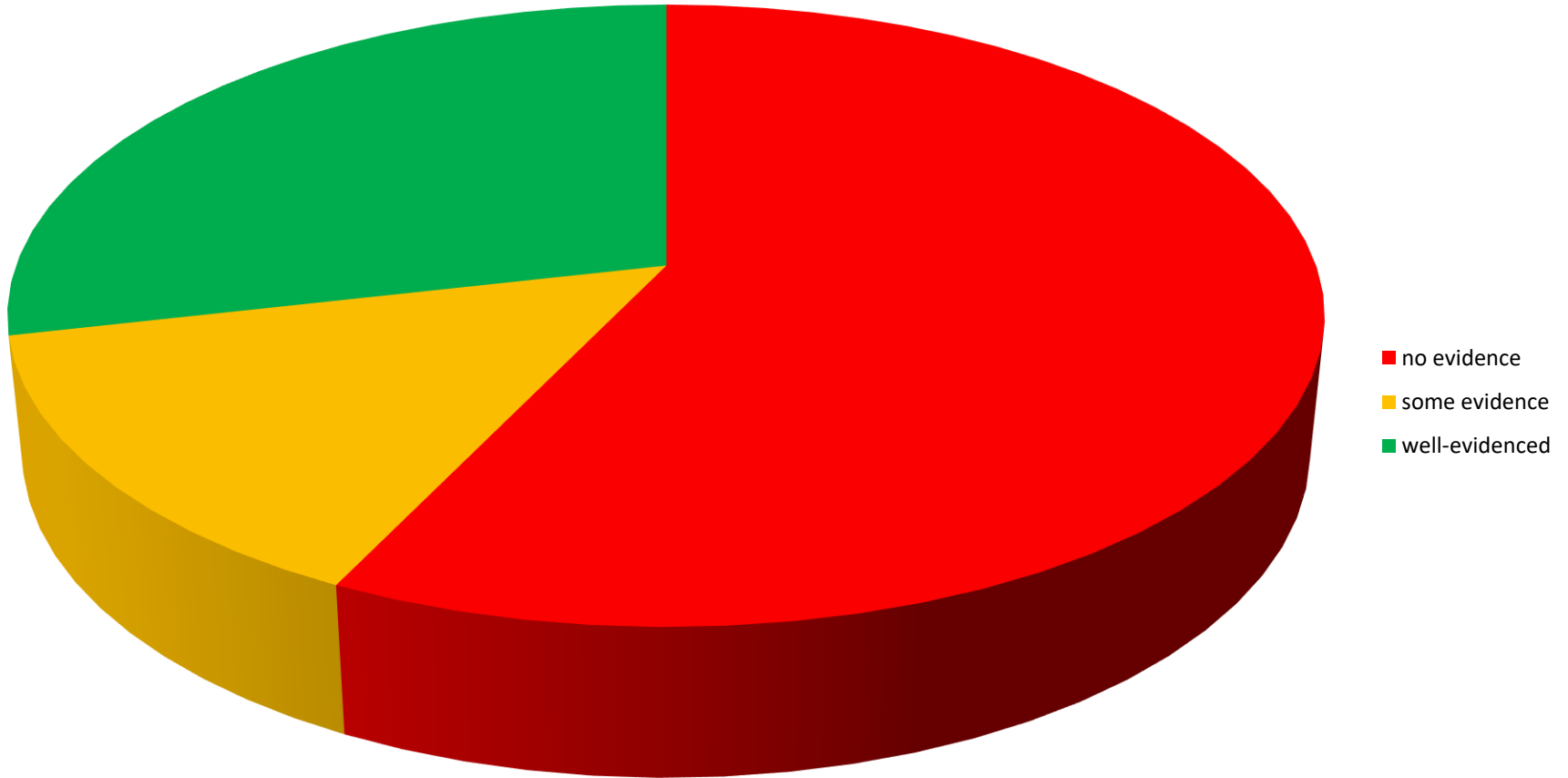
Conversation within 1 Day



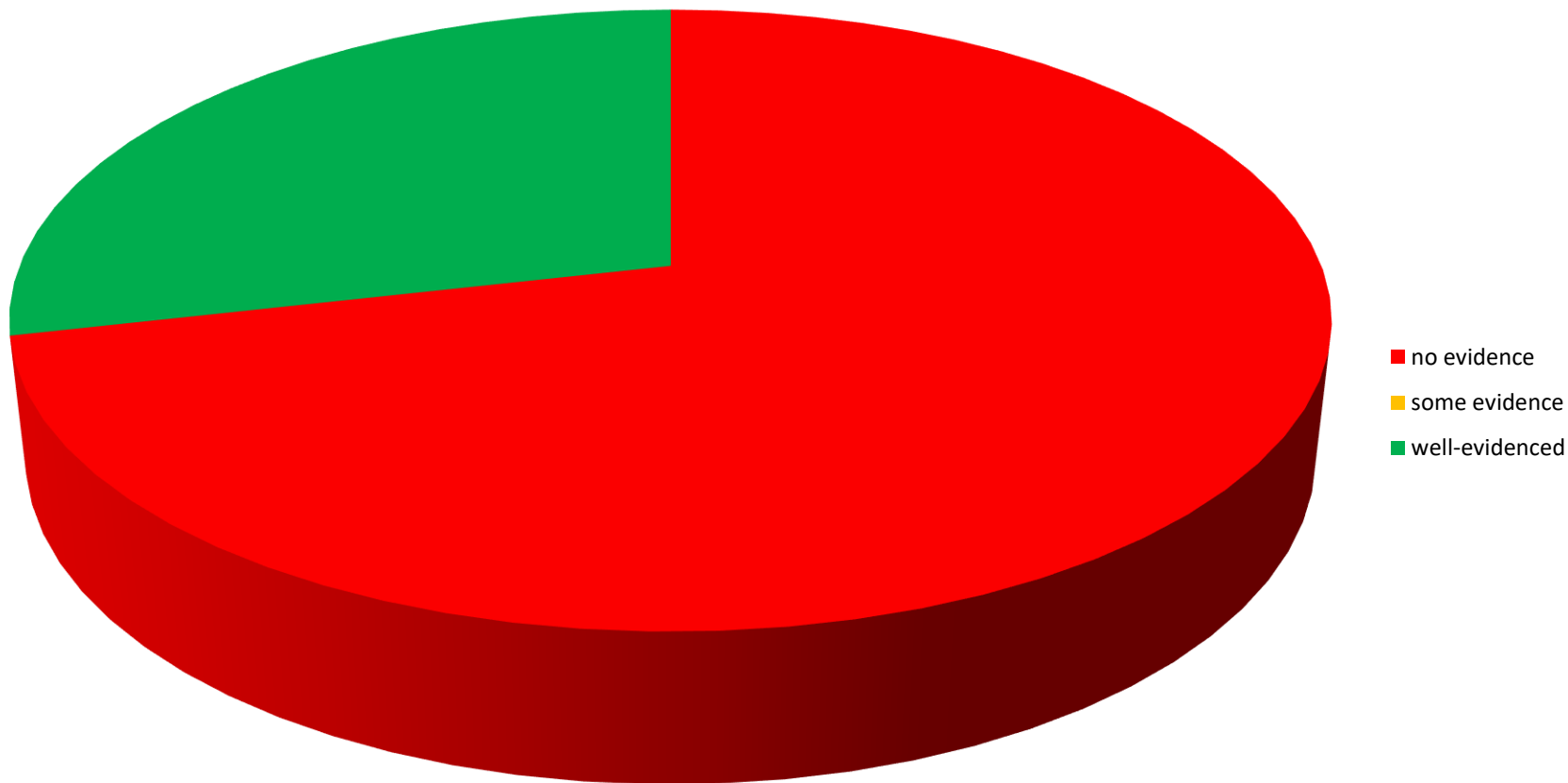
Planning meeting Full Risk Perspective in 5 Days



Achieve Outcomes



Review Responded to Risk



What we Learnt

- **Quality reflected officer approach**
- **Poor quality risk assessment**
- **Service users not spoken to**
- **Key agencies not spoken to**
- **Crimes not reported**
- **Advocates not used**
- **Comments from auditors exposed empty processes**



Audit Drove Improvements

- New Performance Forum
- Safeguarding Manager Forum
- Change to Safeguarding Workflow
- Risk tools built in
- High risk panel
- Baseline Workshops

